

Refund Policy

Versus Trade Ltd, a duly registered company in Saint Lucia under the registration number 2024-00586, is the operator of the website www.versus.trade



Refund Policy

Introduction

This refund policy (the “Refund Policy”) was developed by Versus Trade Ltd (“the Company”) to provide a mechanism for the Clients, in exceptional circumstances on an absolute and necessary basis, subject to the provision of satisfactory justifications, by such Clients and Partners. It is hereby noted and understood that this Refund Policy is applicable strictly to credit card payments and only to the credit card with which the funds were initially deposited as prescribed by clause 13.15. of the Client Agreement.

The Policy

The Client may commence the refund procedure by providing a written request, from the e-mail address with which they have created their account with to the following address: support@versus.trade. This Refund Policy applies to card payments made to Versus Trade Ltd (“the Company”). The Clients may submit a refund request to the Company in writing to the following address: support@versus.trade, using the email address registered with their trading account. Any Requests must include full name, transaction ID, date and amount of the deposit, and a clear explanation of the reason for the refund.

Refund requests will only be considered under exceptional circumstances and must be submitted within 7 calendar days from the date of the original payment. The Company reserves the right to reject any refund request at its sole discretion.

Please note:

- Refunds are **only** processed to the same card used for the original deposit.
- The Company does **not** provide refunds related to trading activity or market losses.
- By making a deposit, the Client confirms they have read and agreed to the [Client Agreement](#) and accept the associated trading risks.

Refunds, if approved, may be subject to applicable processing fees or exchange rate differences.